



RUSSELLVILLE FIRE DEPARTMENT  
POLICY MANUAL

Policy Number:  
Section:  
Original Date:  
Revised Date:

**PURPOSE**

The purpose of the Russellville Fire Department **EMS Quality Management Plan** is to establish a systematic, objective, and ongoing process for evaluating and improving the quality of patient care delivered by EMS personnel. This plan combines both Quality Assurance (QA) and Quality Improvement (QI) strategies to ensure compliance with clinical standards, enhance provider performance, and improve patient outcomes.

**POLICY**

This plan applies to all EMS personnel, including EMTs, paramedics, field training officers, and supervisory staff, within the Russellville Fire Department. It covers all EMS activities, including patient care, documentation, operations, and interagency cooperation. The EMS Quality Management Plan will be maintained by the EMS Division and will ensure compliance with clinical protocols, state laws, and national EMS standards.

The EMS Medical Director will have the responsibility to oversee clinical quality and adherence to protocols. The EMS Medical Director will also coordinate with the EMS Quality Management Officer to review reports, documentation, and performance metrics.

The Quality Management Plan will ensure quality assurance and improvement while providing confidentiality and legal protections for providers. All activities are under strict confidentiality. All QA/QI records will be kept for a minimum of five (5) years.

This **EMS Quality Management Plan** shall be reviewed on an annual basis.

Approved

A handwritten signature in black ink that reads "T. Kirk Stone".

Fire Chief